



## Weekly Tutoring FAQs

***For parents and guardians interested in signing up their student(s) in Hotline's free weekly tutoring service: Please read the following FAQs to determine if our program is the right fit for your child.***

- 1. When are tutoring services available?*** Homework Hotline is open Monday-Thursday during the school year from 4-8 pm central time. Weekly tutoring is scheduled between 4-7:30 pm.
- 2. How much does weekly tutoring cost?*** Hotline's weekly tutoring service is offered at no charge.
- 3. Who will be teaching my child?*** Hotline tutors are certified and retired Tennessee teachers, who have extensive classroom experience and content knowledge. They are caring professionals who have been trained in best practices for teaching learners with various backgrounds and learning styles. Many of our teachers also speak a language other than English.
- 4. What will my child be learning during the session?*** It depends. The nature of the session will be determined by your child's academic needs, so this could mean working through a tough homework assignment or reviewing for an upcoming assessment. Your child will be assigned a tutor (and a backup teacher just in case) in order to build rapport and to keep the learning tailored to what your child needs.
- 5. How is tutoring delivered?*** Tutoring occurs over the phone. With that said Hotline teachers and students have access to online whiteboards and image/homework-sharing technology. This means your child can see a math equation, for example, being worked out in real time with their teacher. This also means tutoring can happen wherever you are. So no driving across town or worrying about traffic delays.
- 6. How long do tutoring sessions last?*** Each weekly call will last approx. 30-40 minutes, beginning within 10 minutes of the agreed-upon appointment time.
- 7. Are there any ongoing requirements?*** In order to stay enrolled in tutoring, students must participate, and grades must be submitted upon enrollment and once a quarter after that. This helps Hotline and your student's tutor determine tutoring effectiveness.